

Observability & Incident Management

Selected research and analysis on reliability, outages, and modern operations.

INDEPENDENT	AUTHORITATIVE	OPINIONATED
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Executive context

Operational resilience now depends on more than monitoring tools. Leaders need clear ownership, usable telemetry, practiced response, and an operating model that connects technical reliability to business impact. These Field CTO selections examine that shift from several angles.

Selected Field CTO analysis

01 / RESEARCH NOTE

2022 Trends in Incident Management

An examination of the practices and priorities shaping modern incident response and recovery.

[Read the original analysis at thefieldcto.com](#)

02 / RESEARCH NOTE

Observability Lessons Learned From the AWS East-1 Outage

What a major cloud disruption reveals about resilient architecture, operational visibility, and shared responsibility.

[Read the original analysis at thefieldcto.com](#)

03 / RESEARCH NOTE

Achieving Reliable Observability, Part 1

A practical look at making cloud-native observability more robust as systems and dependencies become more distributed.

[Read the original analysis at thefieldcto.com](#)

04 / RESEARCH NOTE

Key Criteria for Evaluating Cloud Observability

A structured framework for evaluating which observability capabilities matter across cloud-native and hybrid environments.

[Read the original analysis at thefieldcto.com](#)

05 / RESEARCH NOTE

GigaOm Radar for Cloud Observability

Market analysis for leaders comparing cloud observability approaches across visibility, scale, usability, and enterprise readiness.

[Read the original analysis at thefieldcto.com](#)

About The Field CTO

The Field CTO is an independent advisory services firm helping enterprise leaders turn complex technology into clear, actionable business strategy. Visit thefieldcto.com for research, advisory services, and analyst perspectives.